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## **What seemed difficult was not only possible...**

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It seemed that there wasn't any regulation that applied in my circumstances. Finally someone at INSALUD told me about an old law that was still in force which would apply if I had a disability of at least 33%. He told me that this was very difficult to prove, and that it would take three to six months to process the request.

On June 27th, I asked for an assessment of disability. After one month and fourteen days they called me in to tell me that I had permanent disability of 65%. Twenty two days later, on September 1st, I was granted full health insurance and prescription drug coverage at no cost to me. From the beginning I had asked Dora del Hoyo to lend me a hand, and thanks to her intercession, what had seemed difficult turned out to be not only possible, but a big improvement and in record time: 48 business days... and we're talking in summer!

A.L.A. (Spain)

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