

# Isidoro and my steam iron

I would like to write about a favor I received from Isidoro recently.

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A few months ago I went to buy a steam iron with a colleague of mine in the Catering Department where I work. We bought one that is identical to another one we bought about two years ago but which after being dropped has needed frequent repairs.

After about 10 days the new iron which was quite costly stopped working well. On checking the warranty we realized that the iron could only be changed if returned 7 days from the date of purchase.

At this point, I started asking Isidoro for a favor so that the shop would agree to exchange it for us since we were not ready to start repairing it so soon after buying it. After some negotiation with the shop manager, she finally agreed to give us a new one. What a joy this gave me and my colleague with whom I had gone!

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